

6-Day Organic Retreat @ Bali, Indonesia

4 ~ 9 Aug, 2010

BOOKING FORM 報名表格

Name 姓名 (as per Passport / 以护照为准): _____

NRIC No. 身份证号码: _____ Passport No. 护照号码: _____

Correspondence Address 地址: _____

Tel 電話號碼(H): _____ (HP): _____ Email : _____

Emergency Contact 緊急聯絡人

Name 姓名/Relationship 關係/Contact 電話號碼: _____

BOOKING TERMS & CONDITIONS

Tour members are deemed to have read, understood and accepted the following conditions. **Cielo Sereno** shall be known as "The Company" in the conditions listed below.

1. RESERVATION, DEPOSIT AND PAYMENT OF TOUR

Upon booking, participants are requested to pay in full (SGD999) or deposit of SGD500 (balance has to be settled before 31st Mar '10). The full/deposit payment however does not constitute the confirmation of tour. The package is subjected to a minimum group size of 25 in order to depart.

2. CHEQUE/CASH/MONEY TRANSFER

Payment can be made either by cheque (subject to cheque clearance), cash, wire or ATM transfer. No refund will be entertained once tour members have paid. However, tour members can arrange a replacement and any charges incurred will be borne by the tour members.

3. CANCELLATION CHARGES

This is a customized tour package organized solely for The Company and any cancellation from the tour members may cause detrimental hindrance to the operation of the tour. However, if tour member cannot make it for any reason, we allow a replacement but all extra charges and expenses will be borne by the tour member. The Company may attend to cancellation request (substantiated with strong reasons), on a case by case basis only, in accordance to the following rules.

Cancellation Notice / Charges per Person

1. before 31st Mar '10, refund of SGD899 (of SGD999).
2. before 30th Apr '10, refund of SGD399 (of SGD999).

Cancellation of confirmed booking must be made in writing to avoid misunderstanding (subject to Clause 3). Notwithstanding the foregoing, it will be at the discretion of The Company.

4. AMENDMENT TO BOOKINGS (Request by Tour members)

Any cancellation charges apply as spelt out under the section on 'Cancellation Charges'.

5. AMENDMENT FEES (For Amendments to Tour Itinerary)

A minimum amendment fee of S\$50 per person per amendment will be charged for any changes requested by tour members. All requests for amendments must be made in writing no less than 20 days prior to departure of tour.

6. REFUNDS ON TOUR PACKAGES

Tour members should be aware that The Company is acting as an agent for the service suppliers. After a deposit or full payment is made, all arrangements are still subject to confirmation. When the arrangement cannot be confirmed, The Company will endeavor to notify tour members at least 2 weeks before departure and a refund of payment of the tour fare will be made if the tour is cancelled. The Company shall not be liable for any further responsibilities. No refund or exchange can be made for any unused portion of the tour.

7. TOUR FARE INCLUDES

- Return airport transfers (airport/hotel/airport).
- Resort accommodation on double/twin-share basis.
- When booking triple-share rooms please note that the third bed may be a "roll-away" bed.
- Single room occupancy is at additional cost.
- All meals (3 meals per day)

8. TOUR FARE EXCLUDES

- Return airfare between Singapore and Bali, Indonesia
- Extra meals, beverages, room services or any other not listed in the itinerary or in Clause 7
- Gratuities to driver, tour guide or tour leader
- Visa fees

Tour prices are based on current service charges, government tax and exchange rates, applicable at the time of print or quotation and are subject to change with or without prior notice.

9. CHILD FARE

Child fare is the same as adult fare.

10. ACCOMMODATION

In the event the accommodation booked or requested is not available, every effort will be made for an alternative in another accommodation of similar standard.

11. SPECIAL REQUESTS

All meals provided will be full vegetarian without dairy, eggs, onion, garlic etc. If there are any special requests regarding adjoining rooms and so on, please inform The Company upon booking. Such requests are subject to confirmation and availability.

12. TRAVEL DOCUMENTS/VISA

It is the tour member's responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. Cancellation charges apply for any cancellation due to non-approval of visas or any other reasons as stated above. For Singapore permanent residents, please bring along re-entry permits when travelling. For foreign passport holders, it is the tour member's responsibility to hold valid re-entry visas.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour prices if the tour member is refused entry by any country on the tour for whatever reasons, including lack of necessary visas.

13. SEAT ROTATION

For the convenience of all members of the group, tour members are requested to rotate their seating arrangement on the coach during the period of the tour. Please cooperate when called upon to do so by the tour leader/guide.

14. TRAVEL INSURANCE

Purchase of comprehensive travel insurance is strongly recommended with respect to such areas as trip cancellation, personal baggage, personal accident, injury & illness. Under no circumstances is The Company to be construed as a carrier under contract for safe carriage of tour members or his/her baggage & belonging. However, The Company will be pleased to assist in enquiries of any travel insurance.

15. EXTENSION OF STAY/DEVIATION

Extension of stay/deviation will be at tour members' own arrangement and expenses. Transfer to airport will not be provided.

16. RESPONSIBILITY

The Company and its associates act only as an agent for the transportation companies, hotels & other principals for the tour programs. They accept no responsibilities for death, injuries, damage, accident, loss, delay, theft, quarantine, customs regulation, strike, changes in itinerary, deportation or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses & expenses are the responsibility of the tour members. All proper travel documentation is the sole responsibility of the tour members.

The Company reserves the right to alter itineraries, travel arrangements, hotels reservations etc. If it is necessary or in the case of force majeure, The Company reserves the right to cancel any tour prior to date of departure for any reasons, including insufficient number of tour members. Should this happen, the entire payment shall be refunded without further obligations on the part of The Company.

The Company also reserves the right to require any individual to withdraw from the tour if deemed his/her act of conduct is detrimental to or incompatible with the interest, harmony & welfare of other tour members and the tour as a whole. The Company shall be under no further liability thereafter to any such person. No tour leaders/guides or other employee or agents of The Company are authorized to commit The Company to any liability whatsoever and The Company will not be bound by any statement or representation unless in writing and signed by a management executive of The Company. The Company reserves the right to take photographs & films of tour members while on tour with The Company to be used for brochures advertising or publicity material without obtaining any further consent from tour members.

I/We, 我/我們 _____ travel with Cielo Sereno at my/our own risk and agree to abide by the terms and conditions stated above. 愿意承担所有的旅游风险并遵守以上的条例。

Agreed and signed by 同意并且签名

Date 日期

We thank you for your support for this event. We hope you will have an enjoyable, memorable and educational trip. 我们感谢您的支持. 并且希望您有一次愉快并且难忘的教育旅行。

!! Do not book air ticket until further notice. • 在获得通知前, 请不要订机票!!