

*3D2N Organic Tour @ Titi Eco Farm, Malaysia*

知知港 生态农场 有机休闲游

11 – 13 Mar 2012

**BOOKING FORM** 报名表格

Name姓名 (as per Passport/以护照为准): \_\_\_\_\_

NRIC No. 身份证号码: \_\_\_\_\_ Passport No. 护照号码 \_\_\_\_\_

Correspondence Address地址: \_\_\_\_\_

Tel電話號碼 (H): \_\_\_\_\_ (HP): \_\_\_\_\_ Email : \_\_\_\_\_

Emergency Contact 緊急聯絡人

Name姓名/Relationship關係/Contact電話號碼 : \_\_\_\_\_

**BOOKING TERMS & CONDITIONS**

Tour members are deemed to have read, understood and accepted the following conditions. **Cielo Sereno** shall be known as "The Company" in the conditions listed below.

**1. RESERVATION, DEPOSIT AND PAYMENT OF TOUR**

Upon booking, participants are requested to pay in full (SGD330). The full payment however does not constitute the confirmation of tour. The package is subjected to a minimum group size of 18 in order to depart.

**2. CHEQUE/CASH/MONEY TRANSFER**

Payment can be made either by cheque (subject to cheque clearance), cash, wire or ATM transfer. No refund will be entertained once tour members have paid. However, tour members can arrange a replacement and any charges incurred will be borne by the tour members.

**3. CANCELLATION CHARGES**

This is a customized tour package organized solely for The Company and any cancellation from the tour members may cause detrimental hindrance to the operation of the tour. However, if tour member cannot make it for any reason, we allow a replacement but all extra charges and expenses will be borne by the tour member. The Company may attend to cancellation request (substantiated with strong reasons), on a case by case basis only, in accordance to the following rules.

**Cancellation Notice / Charges Per Person**

i. before 20 February 2012, refund of SGD280 (of SGD330).

ii. on or after 1 March 2012 and after, refund of SGD100 (of SGD330).

Cancellation of confirmed booking must be made in writing to avoid misunderstanding, subject to Clause 3). Notwithstanding the foregoing, it will be at the discretion of The Company.

**4. REFUNDS ON TOUR PACKAGES**

Tour members should be aware that The Company is acting as an agent for the service suppliers. After full payment is made, all arrangements are still subject to confirmation. When the arrangement cannot be confirmed, The Company will endeavor to notify tour members at least 2 weeks before departure and a full refund of payment of the tour fare will be made if the tour is cancelled. The Company shall not be liable for any further responsibilities. No refund or exchange can be made for any unused portion of the tour.

**5. TOUR FARE INCLUDES**

• Return coach transport to Titi Eco farm (SG-Titi-SG).

• 2 nights' accommodation on twin-share basis.

• At least 9 vegan meals

• Single room occupancy is at additional cost.

**6. TOUR FARE EXCLUDES**

- Meals, beverages, room services or any other not listed in the itinerary
- Travel insurance

Tour prices are based on current service charges, government tax and exchange rates, applicable at the time of print or quotation and are subject to change with or without prior notice.

**7. CHILD FARE**

Eligibility: Below 7 years (on the date of departure). The company offers 15% discount off the adult fare (rounded to SGD280), as a gesture of good will.

**8. ACCOMMODATION**

There are multiple types of rooms available for participants. Depending on personal preference, participants may choose the type of room after full payment (on first come first serve basis).

**9. TRAVEL DOCUMENTS/VISA**

It is the tour member's responsibility to ensure that his/her international passport has a validity of at least 8 months from the date of departure. Relevant visas and vaccinations may be required. Cancellation charges apply for any cancellation due to non-approval of visas or any other reasons as stated above. For Singapore permanent residents, please bring along tour members re-entry permits when travelling. For foreign passport holders, it is the tour member's responsibility to hold valid re-entry visas.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour prices if the tour member is refused entry by any country on the tour for whatever reasons, including lack of necessary visas.

**10. TRAVEL INSURANCE**

Purchase of comprehensive travel insurance is strongly recommended with respect to such areas as trip cancellation, personal baggage, personal accident, injury & illness. Under no circumstance is The Company to be construed as a carrier under contract for safe carriage of tour members or his/her baggage & belonging. However, The Company will be pleased to assist in enquiries of any travel insurance.

**11. RESPONSIBILITY**

The Company and its associates act only as an agent for the transportation companies, accommodation & other principals for the tour program. They accept no responsibilities for injuries, damage, accident, loss, delay, theft, quarantine, customs regulation, strike, changes in itinerary, deportation or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses & expenses are the responsibility of the tour members. All proper travel documentation is the sole responsibility of the tour members.

The Company reserves the right to alter itineraries, travel arrangements, room reservations etc. If it is necessary or in the case of force majeure, The Company reserves the right to cancel any tour prior to date of departure for any reasons, including insufficient number of tour members. Should this happen, the entire payment shall be refunded without further obligations on the part of The Company.

The Company also reserves the right to require any individual to withdraw from the tour if deemed his/her act of conduct is detrimental to or incompatible with the interest, harmony & welfare of other tour members and the tour as a whole. The Company shall be under no further liability thereafter to any such person. No tour leaders/guides or other employee or agents of The Company are authorized to commit The Company to any liability whatsoever and The Company will not be bound by any statement or representation unless in writing and signed by a management executive of The Company . The Company reserves the right to take photographs & films of tour members while on tour with The Company to be used for brochures advertising or publicity material without obtaining any further consent from tour members.

I/We, 我/我們 \_\_\_\_\_ agree(s) to be abided by the terms and conditions stated in the above. 遵守以上的條件與陳述。

\_\_\_\_\_  
Agreed and signed by 同意并且签名

\_\_\_\_\_  
Date 日期

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We thank you for your support for this event. We hope you have an enjoyable, memorable and educational trip. 我们感谢您的支持。并且希望您有一次愉快,难忘的教育性旅行。